



Revitalize Health Acupuncture

NOTICE OF PRIVACY PRACTICES Health Insurance Portability and Accountability Act (HIPAA)

This notice describes our office's policy for how medical information about you may be used and disclosed, how you can get access to this information, and how your privacy is being protected.

We understand that medical information about you and your health is personal. Protecting your privacy and healthcare information is fundamental in the course of our relationship. In administering your health care, we gather and maintain information that may include non-public personal information:

- From your patient record, including diagnostic information, as well as the care and services you receive.
- From your medical history, treatment notes, all test results, and any letters, faxes, emails or telephone conversations to or from other health care practitioners.
- About your financial transactions with us (billing transactions).

Disclosure of Information

In order to maintain the level of service that you expect from our office, we may need to share limited information for treatment, payment and healthcare operations. For example:

- **Treatment:** We may disclose medical information about you to other health care practitioners who are involved in your care. We may also share medical information about you in order to coordinate different types of treatment or to assist you and your physician or other health care providers in providing appropriate care for you.
- **Payment:** A receipt or bill may be sent to you or a third party payer that includes information that identifies you, as well as your diagnosis, medical information, procedures, herbs prescribed and supplies used.
- **Health Care Operations:** We are allowed to disclose your medical information if that is necessary for our office to function efficiently, safely, and in accordance with the law.

Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written permission. If you give us permission to use or disclose your medical information, you may cancel that permission in writing, at any time. Once we receive written notice that you are canceling permission we will no longer use or disclose medical information about you for the reasons covered by your written authorization.

Patient Rights

Your health record is the physical property of Revitalize Health Acupuncture Clinic, however you have the right to:

- Inspect and request a copy of your health record.
- Request communications of your health information by alternative means or to alternative locations. We will accommodate reasonable requests.
- Request a restriction on certain uses and disclosures of your information. However, we are not required by law to agree to a requested restriction.
- Request that we amend your health record as provided by law.
- Obtain an accounting of certain disclosures of your health information as provided by law.
- Obtain a paper copy of this notice of information practices upon request.

Your request to obtain access to your information must be in writing. You may obtain a Protected Health Information Access Form by using the contact at the end of this notice. We may need to charge you a reasonable cost-based fee for expenses including copies and staff time. You may also request access for submitting a letter using the information at the bottom of this notice. If you request copies, we will charge you \$0.85 per page for the first 30 pages and \$0.65 for every page after that plus \$20.00 for staff time to locate and copy your protected health information. Postage will be included if you wish to have your information mailed. If you request a different format, we will charge a cost based fee for that format. An explanation of fees can be made available.

Privacy Safeguards

- Limited access to facilities where information is stored.
- Policies and procedures for handling information.
- Requirements for third parties to contractually comply with privacy laws.
- All medical files and records (including email, regular mail, telephone, and faxes sent) are kept on permanent file.

We will not use or disclose your health information without your written authorization, except as described in this notice or as permitted by law. We reserve the right to change our practices and to make the new provisions effective for all protected health information we maintain, including information created or received before the change.

For More Information or to Report a Problem

We value our relationship and respect your right to privacy. If you have questions regarding your privacy guidelines or would like additional information, please contact: Revitalize Health Acupuncture Clinic at (760) 710-7836. If you believe your privacy rights have been violated, you may file a written complaint with Revitalize Health Acupuncture Clinic or with the Secretary of Health and Human Services. There will be no retaliation for filing a complaint.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

I acknowledge that I have read and consent to the **“Notice of Privacy Practices”** of Revitalize Health Acupuncture Clinic. I understand that I may receive a copy of the above **“Notice of Privacy Practices”** and may ask any questions about the notice prior to signing this document.

Patient Name (print)

Date

Patient Signature